

Concorde 2 access information

Website – www.concorde2.co.uk

Phone number – 07783154444

Address – 286A Madeira Drive, Brighton, BN21EN

Welcome

We look forward to welcoming you to Concorde 2. This document provides information you might need to support your visit. If there is anything further you need please email us on hello@concorde2.co.uk. Our team are committed to ensuring that as many people as possible can enjoy live music and will do all they can to assist you.

About the venue

Concorde 2 is a single level venue, with step free access throughout the building. This includes access to the box office, bar, main performance room and an accessible toilet. All entrance doors are double doors, wide enough to ensure easy wheelchair access.

Getting to the venue

Concorde 2 is easily accessible by car, and there is space for taxis to drop off and pick up directly outside the venue. Please note that the street is now one way, any vehicle traffic should enter Madeira Drive from the Brighton pier entrance.

The bus stops on Marine Parade, which is the street level above Concorde 2 and Madeira Drive. The closest stops are Burlington Street opp, Burlington Street adj or Paston Place opp. In order to gain access to Madeira Drive from these stops you will need to walk down a steep flight of steps. Should this not be possible for you we would recommend exiting the bus at the SeaLife Centre stop and approaching the venue on the lower level of Madeira Drive. From the pier to Concorde 2 is 0.9km.

Parking

On-street disabled parking is available directly opposite the venue on Madeira Drive. Blue Badge holders can park here for free when displaying a Blue Badge.

<https://BlueBadgeParking.com/street/50.817112%2C-0.122728%2C0%2C0/sat>

Early access

We offer early access to the venue to anyone who may require it. We simply ask that you arrive around 10 minutes before the advertised door time and make yourself known to the security team outside. They will grant you early access so you can avoid any crowds.

If you are a wheelchair user and require assistance finding a spot to view the show, please let the team know when you arrive. They will do their best to find you a suitable and safe place to watch the show.

Seating

Concorde 2 is a fully standing venue, and as such we don't have seated ticket options. However, should you need a seat during the show our venue manager on duty will be more than happy to help by providing a raised bar stool for you. You can request this from any member of staff on arrival at the venue. The stool will be set up in a safe and suitable viewing area in the main room.

Accessible viewing platform

We have a newly installed viewing platform for wheelchair users. Due to the restrictions of the venue space, this platform is only able to accommodate one wheelchair user and their personal assistant at any given time. If you would like to reserve this platform you can request this by getting in touch with the team by email – hello@concorde2.co.uk. If the platform has not been reserved, then it will be allocated on a first come first serve basis.

The platform is situated at the back of the main performance room and provides a clear line of sight of the stage. It is accessed using a lift mechanism which will be controlled by the venue manager upon giving you access.

Toilets

We have an accessible toilet available for anyone who requires it, opened with a RADAR key. This is located through the backstage area of the venue which is not generally accessible to the public during a live performance. We kindly ask you to make yourself known to a member of the team should you require access to the toilet, and they will ensure you are able to pass security.

Complimentary assistant tickets and how to apply

We are happy to provide a complimentary assistant ticket for any Deaf or disabled visitor with a purchased ticket. To arrange your complimentary ticket please follow the below process:

- Purchase your own ticket as you usually would, either through www.concorde2.co.uk or your preferred ticketing outlet.
- Once you have received your booking confirmation by email, you can complete the form on the accessibility part of our website or email hello@concorde2.co.uk. Please tell us the name of the person who you would like to bring as your assistant and include a scan or photo of a proof of eligibility document. This could be a PIP document, blue badge or similar.
- We will respond with confirmation that your assistant's name has been added to the house guestlist for free entry.
- On arrival at the venue, your assistant should give their name on the door to gain entry.

We also regularly work with organisations such as Gig Buddies - <https://gigbuddies.org.uk/>

Opening times and stage times

The opening times for the event you are attending will be listed where you purchase your ticket. Unless otherwise stated, for live music events the venue curfews is:

- Monday - 11pm
- Tuesday – 11pm
- Wednesday – 11pm
- Thursday – 11pm
- Friday – 10pm
- Saturday – 10pm
- Sunday – 11pm

Unless otherwise stated, club nights run from 11pm – 4am

Medical requirements

You are welcome to bring any prescription medication or prescription medical equipment that you require to your chosen event. We ask that any prescription medication remains in its original packaging with the dispensing label attached. The name on the dispensing label should match your photo identification so it can be verified as belonging to you.

If you require food or drink for medical purposes, you are welcome to bring this. Please ensure that any drinks are sealed and haven't been opened prior to entry.

Strobe lighting

Please note that Concorde 2 uses strobe lighting in both live shows and club nights.

Contact us

If you have any other questions or need assistance in advance of an event, please don't hesitate to contact us on hello@conorde2.co.uk . We look forward to welcoming you to Concorde 2!